

# Crisis Response - Duty To Warn - Reporting Process

Crisis response cases are titled **Duty to Warn (DTW)** within the State Family Program Office; this includes circumstances of domestic violence, harm to self or others and/or other crisis situations needing immediate attention by members of the Crisis Intervention Team (CIT).

There are two (2) primary reporting methods:

1. Initiation by service members or family members through contacting Military One Source (MOS) to obtain counseling, referrals, or resources.
2. Initiation by service members or family members through email, phone, or in person to a Family Assistance Specialist (FAS), other members of the CIT and/or unit/command members without MOS involvement.

**IMPORTANT:** If someone other than a State Family Program representative receives domestic violence information then the case MUST immediately be referred to the SFPD for processing through FACC and reported accordingly. **(Also recommend/encourage the victim to call MOS to initiate a Safety Plan at 1-800-342-9647)**

